

Dishwasher

The most common dishwasher complaints are overflowing or backing up.

Leaking/Overflowing: The most common reason for this is the use of improper detergent. Hand wash dish detergent is completely different from dishwasher detergent and will create more suds which will overflow. If you have used the wrong detergent, run a rinse cycle with no detergent to clear it out. Remember to place a towel around the base to catch any water until the system clears.

Not draining: There are three predominant causes:

1. **The drain or garbage disposal in the kitchen sink is clogged.** The dishwasher drains through the kitchen sink, and if your drain is clogged, the water will obviously not be able to drain. Please review the section on drain and garbage disposal clogs for directions.

2. **The garbage disposal is jammed.** Please review the section on drain and garbage disposal clogs for directions.

3. Dishes may not have been properly rinsed before being placed in the dishwasher, and food particles have now clogged the pump in the unit. An appliance repair tech is usually required to clear this.

No water: In most cases this is easily fixed by turning on the water to the dishwasher under the hot water line below the kitchen sink. It's no harder than turning on any faucet. If this does not work, please send in a maintenance request through your portal.